

TMGP Privacy Policy

At Trafalgar Medical Group, we are committed to protecting your privacy and ensuring that your personal information is handled fairly, lawfully, securely, and transparently.

This notice explains how we collect, use, store, and share your personal information and informs you of your rights under the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

Why We Collect Information About You

We collect and use personal information to:

- Provide safe and effective healthcare.
- Maintain accurate medical records.
- Arrange appointments, referrals, investigations, and treatments.
- Communicate with you about your healthcare.
- Support public health and safeguarding responsibilities.
- Meet our legal, regulatory, and contractual obligations.
- Manage and improve NHS services.

How We Use Your Information

Your information may include personal details such as your name, address, date of birth, contact information, NHS number, and details relating to your physical and mental health.

We will only use your information where there is a lawful basis to do so and where the use of that information is necessary for healthcare, public interest, legal obligations, or other purposes permitted by law.

Who We May Share Your Information With

Where appropriate and necessary, we may share relevant information with:

- NHS hospitals and community healthcare providers.
- GPs, nurses, pharmacists, and other healthcare professionals involved in your care.
- NHS England and local Integrated Care Boards.
- Social care and safeguarding organisations.
- Regulatory bodies and auditors.
- Organisations that provide services on behalf of the NHS.
- Law enforcement agencies where disclosure is required or permitted by law.

Any information shared will be limited to what is necessary for the purpose for which it is disclosed.

Your Rights

Under data protection legislation, you have the right to:

- Request access to the personal information we hold about you.
- Request that inaccurate information is corrected.
- Request that processing is restricted in certain circumstances.
- Object to certain uses of your information where applicable.
- Complain if you are unhappy with how your information has been handled.

Subject Access Requests

You have the right to request a copy of the personal information held about you.

If you wish to make a Subject Access Request, please contact the practice and we will explain the process.

Our Commitment to Privacy

The practice is committed to complying with:

- UK General Data Protection Regulation (UK GDPR).
- The Data Protection Act 2018.
- NHS Confidentiality Requirements.
- The Common Law Duty of Confidentiality.

Having a Privacy Notice helps us meet our transparency obligations under Articles 12, 13, 14 and 15 of the UK GDPR by ensuring that patients understand how their information is collected, used, shared, and protected.

Further Information

A full copy of our Privacy Notice is available:

- On our website.
- From reception.
- Upon request from a member of staff.
- Data Protection Contact

If you have any questions about how your information is used, please contact:

Data Protection Lead

Trafalgar Medical Group

Email: caroline.sims5@nhs.net

Telephone: 02392 821371

Information Commissioner's Office (ICO)

If you remain dissatisfied after raising your concerns with the practice, you may contact the Information Commissioner's Office:

Information Commissioner's Office (ICO)

Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Telephone: 0303 123 1113

Website: www.ico.org.uk

Thank you for entrusting Trafalgar Medical Group with your care.